## **Technical Document**

Adult Pneumonia Care in Utah Hospitals: Quality and Charges, 2005-2007

Office of Health Care Statistics
Health Data Committee
Utah Department of Health
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## **Introduction**

#### **Mandates for Publishing Utah Health Care Consumer Reports:**

Utah Senate Bill 132, titled "Health Care Consumer Report" and passed by the 2005 Utah Legislature, requires the Health Data Committee (HDC) to report hospital performance annually for consumers. The public consumer reports shall use nationally recognized quality and patient safety standards and facility charges for conditions or procedures. In December 2005, the HDC began to publish a series of hospital comparison reports on hospital charges, quality and patient safety.

#### **Purpose of the Technical Documentation:**

This technical document is one of a series of publications that provide technical information and methodological explanations on the Utah health care consumer reports. Audiences for this publication include hospital personnel, health professionals, health data analysts and other interested professionals.

#### **The Health Data Committee**

Chapter 33a, Title 26, Utah Code Annotated established the 13-member Utah Health Data Committee. In accordance with the act, the committee's purpose is:

"to direct a statewide effort to collect, analyze, and distribute health care data to facilitate the promotion and accessibility of quality and cost-effective health care and also to facilitate interaction among those with concern for health care issues."

#### The SB132 Health Care Consumer's Report Task Force

The Health Data Committee established the SB 132 Health Care Consumer's Report Task Force (SB 132 Task Force) in 2005. The SB132 Task Force is a technical advisory group that provides consultation to the Utah Health Data Committee and its staff members in the Office of Health Care Statistics on measures, methods and priorities for developing health care consumer's reports and the related Web reporting system.

### **Data Source**

#### The Hospital Discharge Database

Data for the Utah health care consumer reports come from the statewide hospital discharge database. Administrative Rule R428-10, titled "Health Data Authority, Hospital Inpatient Reporting Rule," mandates that all Utah licensed hospitals, both general acute care and specialty,

report information on inpatient discharges. Since 1992, all hospitals have reported "discharge data" for each inpatient served. "Discharge data" means the consolidation of complete billing, medical and demographic information describing a patient, the services received and charges billed for each inpatient hospital stay. Discharge data records are submitted to the office quarterly. The data elements are based on discharges occurring in a calendar quarter.

#### **Measures Used**

Please note that the number of patients for each Agency for Healthcare Research and Quality (AHRQ) Inpatient Quality Indicator (IQI) may not be the same as the number of patients for similar APR-DRGs. First, the APR-DRGs are hierarchical, mutually exclusive groups of conditions and procedures. A patient's APR-DRG reflects that patient's most resource-intensive condition and/or procedure. Second, the IQIs use different inclusion and exclusion criteria than some similarly named APR-DRGs. Third, some IQIs are based on three years of data, because the annual number of deaths per indicator is often small. For example, if a patient had pneumonia and was treated with ventilator support for more than 96 hours, that patient received the APR-DRG 130 (Respiratory System Diagnosis With Ventilator Support 96+ hours). Patients with bronchiolitis or RSV pneumonia received APR-DRG 138. Patients who had "other pneumonia" received APR-DRG 139.

## **Sources of Quality Indicators**

In compliance with SB 132, the Senate Bill for the Health Care Consumer's Report, the Utah Health Data Committee adopts "nationally recognized standards" for its public reporting on quality and safety. The federal government's agency charged with overseeing health care quality, the Agency for Healthcare Research and Quality (AHRQ) has developed a set of Quality Indicators derived from hospital discharge data. Carolyn M. Clancy, M.D., Director of AHRQ, has saluted Utah's efforts. She said, "AHRQ views public reporting as one important strategy to advance the quality improvement agenda in health care." Dr. Clancy added, "Evidence shows that publicly reporting performance by specific hospitals is a key element that promotes enhanced patient care." A document titled "Guidance for Using the AHRQ Quality Indicators for Hospital-level Public Reporting or Payment" is available at: http://www.qualityindicators.ahrq.gov/documentation.htm.

#### **Inpatient Quality Indicators (IQIs)**

These indicators were developed by the Agency for Healthcare Research and Quality (AHRQ) based on inpatient hospital discharge data. Although hospital discharge data do have some limitations, research has shown that IQIs may serve as proxies for utilization, quality or patient outcomes. AHRQ IQI definitions and analytical methods were used to calculate the quality indicators in this report. For more detailed information, go to <a href="https://www.qualityindicators.ahrq.gov/">www.qualityindicators.ahrq.gov/</a>

This report includes one of the AHRQ IQIs for adult pneumonia hospital patients.

## **Definitions and Codes for Each Quality Indicator**

The following pages for the quality indicator used in this report are from AHRQ Quality Indicators, Guide to Inpatient Quality Indicators, Quality of Care in Hospitals, Volume, Mortality, and Utilization. Rockville, MD: Agency for Healthcare Research and Quality, 2002, Version 3.1 (March 2007)

http://www.qualityindicators.ahrq.gov/downloads/iqi/iqi\_guide\_v31.pdf

AHRQ Quality Indicators, Inpatient Quality Indicators Technical Specifications, 2002, Version 3.2a (March 2008)

http://www.qualityindicators.ahrq.gov/downloads/iqi/iqi technical specs v32a.pdf

### Pneumonia Mortality Rate (IQI 20)

Treatment with appropriate antibiotics may reduce mortality from pneumonia, which is a leading cause of death in the United States.

Relationship to Quality	Inappropriate treatment for pneumonia may increase mortality.	
Benchmark	State, regional, or peer group average.	
Definition	Mortality in discharges with principal diagnosis code of pneumonia.	
Numerator	Number of deaths (DISP=20) among cases meeting the inclusion and exclusion rules for the denominator.	
Denominator	All discharges, age 18 years and older, with principal diagnosis code of pneumonia. Exclude cases: • missing discharge disposition (DISP=missing) • transferring to another short-term hospital (DISP=2) • MDC 14 (pregnancy, childbirth, and puerperium) • MDC 15 (newborns and other neonates)	
Type of Indicator	Provider Level, Mortality Indicator for Inpatient Conditions	

### Pneumonia Mortality Rate (IQI 20)

#### **Numerator:**

Number of deaths (DISP=20) among cases meeting the inclusion and exclusion rules for the denominator.

#### **Denominator:**

All discharges, age 18 years and older, with a principal diagnosis code of pneumonia.

#### ICD-9-CM pneumonia diagnosis codes:

00322	SALMONELLA PNEUMONIA	4831	CHLAMYDIA PNEUMONIA OCT96-
0212	PULMONARY TULAREMIA	4838	OTH SPEC ORG PNEUMONIA
0391	PULMONARY ACTINOMYCOSIS	4841	PNEUM W CYTOMEG INCL DIS
0521	VARICELLA PNEUMONITIS	4829	BACTERIAL PNEUMONIA NOS
0551	POSTMEASLES PNEUMONIA	4830	MYCOPLASMA PNEUMONIA
0730	ORNITHOSIS PNEUMONIA	4843	PNEUMONIA IN WHOOP COUGH
1124	CANDIDIASIS OF LUNG	4845	PNEUMONIA IN ANTHRAX
1140	PRIMARY COCCIDIOIDOMYCOS	4846	PNEUM IN ASPERGILLOSIS
1144	CHRONIC	4847	PNEUM IN OTH SYS MYCOSES
	PULMONCOCCIDIOIDOMYCOSIS		
1145	UNSPEC PULMON	4848	PNEUM IN INFECT DIS NEC
	COCCIDIOIDOMYCOSIS		
11505	HISTOPLASM CAPS PNEUMONIA	485	BRONCOPNEUMONIA ORG NOS
11515	HISTOPLASM DUB PNEUMONIA	486	PNEUMONIA, ORGANISM NOS
11595	HISTOPLASMOSIS PNEUMONIA	48230	STREP PNEUMONIA UNSPEC
1304	TOXOPLASMA PNEUMONITIS	48231	GRP A STREP PNEUMONIA
1363	PNEUMOCYSTOSIS	48232	GRP B STREP PNEUMONIA
4800	ADENOVIRAL PNEUMONIA	48239	OTH STREP PNEUMONIA
4801	RESP SYNCYT VIRAL PNEUM	48240	STAPH PNEUMONIA UNSP OCT98-
4802	PARINFLUENZA VIRAL PNEUM	48241	STAPH AUREUS PNEUMON OCT98-
4803	PNEUMONIA DUE TO SARS OCT03-	48249	STAPH PNEUMON OTH OCT98-
4808	VIRAL PNEUMONIA NEC	48281	ANAEROBIC PNEUMONIA
4809	VIRAL PNEUMONIA NOS	48282	E COLI PNEUMONIA
481	PNEUMOCOCCAL PNEUMONIA	48283	OTH GRAM NEG PNEUMONIA
4820	K. PNEUMONIAE PNEUMONIA	48284	LEGIONNAIRES DX OCT97-
4821	PSEUDOMONAL PNEUMONIA	48289	BACT PNEUMONIA NEC
4822	H.INFLUENZAE PNEUMONIA	4870	INFLUENZA WITH PNEUMONIA
4824	STAPHYLOCOCCAL PNEUMONIA		

#### Exclude cases:

- missing discharge disposition (DISP=missing)
- transferring to another short-term hospital (DISP=2)
- MDC 14 (pregnancy, childbirth, and puerperium)
- MDC 15 (newborns and other neonates)

## **AHRQ Rates for Quality Indicators**

The Agency for Healthcare Research and Quality (AHRQ) Quality Indicators Software outputs several rates. The AHRQ Quality Indicators e-Newsletter, June 2005, provided guidance to users for appropriate rates to use for specific purposes.

#### QI Tips: Using Different Types of QI Rates

Which rate should you use: the observed (actual), expected, risk adjusted, and/or smoothed rates?

Here are some guidelines.

If the user's primary interest is to identify cases for the health care provider's internal follow-up and quality improvement, then the **observed rate** would help to identify them. *The observed rate is the raw rate generated by the QI software from the data the user provided.* Areas for improvement can be identified by the magnitude of the observed rate compared to available benchmarks and/or by the number of patients impacted.

Additional breakdowns by the default patient characteristics used in stratified rates (e.g., age, gender, or payer) can further identify the target population. Target populations can also be identified by user-defined patient characteristics supplemented to the case/discharge level flags. Trend data can be used to measure change in the rate over time.

Another approach to identifying areas of focus is to compare the observed and **expected rates**. The expected rate is the rate the provider would have if it performed the same as the reference population given the provider's actual case mix (e.g., age, gender, APR-DRG and comorbidity categories). This case mix is not the same as the Case Mix Index calculated and reported in the Office of Health Care Statistics Standard Reports. An example of how the expected rate is calculated appears later in this document.

If the observed death rate is higher than the expected rate (i.e., the ratio of observed/expected is greater than 1.0, or observed minus expected is positive), the implication is that the provider had more deaths than the reference population for that particular indicator. Users may want to focus on these indicators for quality improvement.

If the observed death rate is lower than the expected rate (i.e., the ratio of observed/expected is less than 1.0, or observed minus expected is negative), the implication is that the provider had fewer deaths than the reference population. Users may want to focus on these indicators for identifying best practices.

If the observed use rate is higher than the expected rate, the implication is that the provider had more patients for the specified procedure than the reference population for that particular indicator. If the observed use rate is lower than the expected rate, the implication is that the provider had fewer patients with the specified procedure than the reference population for that particular indicator.

Users can also compare the expected rate to the **population rate** reported in the detailed evidence section of the IQI, PQI, or PSI Guide to determine how their case mix compares to the reference population. If the population rate is higher than the expected rate, then the provider's case mix is less severe than the reference population. If the population rate is lower than the expected rate, then the provider's case mix is more severe than the reference population.

AHRQ uses this difference between the population rate and the expected rate to "adjust" the observed rate to account for the difference between the case mix of the reference population and the provider's case mix. This is the provider's **risk-adjusted rate**.

If the provider has a less severe case mix, then the adjustment is positive (population rate > expected rate) and the risk-adjusted rate is higher than the observed rate. If the provider has a more severe case mix, then the adjustment is negative (population rate < expected rate) and the risk-adjusted rate is lower than the observed rate. <u>The risk-adjusted rate is the rate the provider would have if it had the same case mix as the reference population given the provider's actual performance.</u>

Finally, users can compare the risk-adjusted rate to the **smoothed** or "reliability-adjusted" rate to determine whether the difference between the risk-adjusted rate and reference population rate is likely to remain in the next measurement period. <u>Smoothed rates are weighted averages of the population rate and the risk-adjusted rate</u>, <u>where the weight reflects the reliability of the provider's risk-adjusted rate</u>.

A ratio of (smoothed rate - population rate) / (risk-adjusted rate - population rate) greater than 0.80 suggests that the difference is likely to persist (whether the difference is positive or negative). A ratio of less than 0.80 suggests that the difference may be due in part to random differences in patient characteristics (patient characteristics that are not observed and controlled for in the risk-adjustment model). In general, users may want to focus on areas where the differences are more likely to persist.

From <a href="http://qualityindicators.ahrq.gov/newsletter/2005-June-AHRQ-QI-Newsletter.htm#Headline3">http://qualityindicators.ahrq.gov/newsletter/2005-June-AHRQ-QI-Newsletter.htm#Headline3</a> (Accessed on July 16, 2006).

#### **Expected Death Percentage**

Expected death percentage is the number of deaths expected per 100 patients with a certain condition or procedure if the hospital performed the same as other hospitals in the nation with similar patients. Expected death percentage adjusts for the hospital's case mix (patients' age, gender and how ill the patients are). For example, in the health care consumer report series, a hospital's adult pneumonia expected death percentage is the number of expected patient deaths per 100 adult pneumonia patients in that hospital if it performed similarly with patients similar to those in the Healthcare Cost and Utilization Project (HCUP) State Inpatient Databases for 2006, which contain the most recent, available national data. For some indicators, the expected death rate is per 1,000 patients with a certain condition or procedure. For more information on the AHRQ Inpatient Quality Indicators, see <a href="https://www.qualityindicators.ahrq.gov/downloads/iqi/iqi">www.qualityindicators.ahrq.gov/downloads/iqi/iqi</a> guide v31.pdf

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# **Statistical Tests and Rating System for Quality Indicators**

#### **Star Rating**

The star rating system in the report is based on a test of statistical significance. This test shows whether the difference between a hospital's observed (actual) rate and the expected rate is real or just due to chance. For each indicator, the upper and lower 95% confidence intervals were calculated for each hospital's rate. The 95% confidence interval is the interval that one can be 95% certain contains the "true" hospital average. The 95% confidence interval for each hospital was then compared to the expected rate. When the lower limit of 95% confidence interval of a hospital rate is higher than the expected rate, the hospital rate is significantly higher than the expected rate. It is rated as one star, " \* ". When the higher limit of 95% confidence interval of a hospital rate is lower than the expected rate, the hospital rate is significantly lower than the expected rate. It is rated as three stars, " \*\*\* ". When a hospital's 95% confidence interval overlaps with the expected rate, the hospital rate is not significantly different from the expected rate and is rated as two stars, " \*\* "."

Keep in mind that many factors affect a hospital's rates. For example, in this health care consumer report series, a hospital that cares for a higher percentage of high-risk patients may have a higher rate for one or more quality indicators than a hospital that cares for a lower percentage of high-risk patients, which does not mean that the hospital delivers poor quality care.

#### 95% Confidence Interval

Most methods for calculation of confidence intervals assume a normal distribution among the values for which the confidence intervals are calculated. However, these formulas do not work well on small numbers. The formula for exact confidence intervals does not assume a normal distribution. Instead, confidence intervals of the actual (observed) rate are calculated using the method of exact confidence intervals for the cumulative binomial distribution (Holubkov, 1998). This method is more appropriate for rates based on small numbers than other methods and is used in this report's rating system.

The statistical formulas to calculate standard errors and 95% confidence intervals are as follows:

```
[[Pi].sub.L]=x/(x+[n-x+1][F.sub..025,2n-2x+2,2x])
[[Pi].sub.U]=(x+1)/(x+1+[n-x][[[F.sub..025,2x+2,2n-2x]].sup.-1])
```

Formulas used in an Excel spread sheet to calculate the values for indicators based on number of patients per 100 are:

```
95% CI LowerLimit = (x/(x+(n-x+1))*finv(0.025, (2*(n-x)+2), 2*x))*100
95% CI UpperLimit = ((x+1)/(x+1+(n-x)/finv(0.025, 2*x+2, 2*(n-x))))*100
```

Where:

[Pi].sub.L = Value of 95% Confidence Interval Lower Limit [Pi].sub.U = Value of 95% Confidence Interval Lower Limit

x = numerator/number of events

n = denominator/number of risk population

F = F distribution

F.sub..025 = Selected critical value for 95% Confidence Interval

For indicators based on number of patients per 1000, the formulas are the same except that the last term is 1000 instead of 100.

The health care consumer reports use the values that these formulas produce. An exception is cases in which the lower limit is a negative value. These negative values are converted to zero.

<u>Reference</u>: Holubkov, R. 1998 (August). "Analysis, assessment, and presentation of risk-adjusted statewide obstetrical care data: the StORQS II study in Washington State-Statewide Obstetrics Review and Quality System," published in Health Service Research.

Health care consumer reports may use some of the following additional methods:

#### I. AHRQ Method for Calculating Standard Errors for the Actual (Observed) Rates

1) The root mean squared error (RMSE) for each QI for "Hospital J" is:

$$RMSE = sqrt(RATEij*(1-RATEij))$$

where RATEij is the observed rate for "QI #i" and "Hospital J"

2) The standard error on the observed rate for "Hospital J" is:

where Nij is the denominator for "QI #i" and "Hospital J"

4) The 95% confidence interval on the observed rate for "Hospital J" for each QI is:

```
Lower confidence interval = "Hospital J" observed rate -(1.96 * SE)
Upper confidence interval = "Hospital J" observed rate +(1.96 * SE)
```

5) For example, if the rate for "Hospital J" for IQI #12 is Rate=0.10 and the denominator is N=20,000, then the lower bound 95% CI is:

```
0.10 - 1.96 * sqrt[(0.10 * (1-0.10)) / 20000] = 0.10 - 1.96 * 0.021213 = 0.10 - 0.041578

and the upper bound 95% CI is:

0.10 + 1.96 * sqrt[(0.10 * (1-0.10)) / 20000] = 0.10 + 1.96 * 0.021213 = 0.10 + 0.041578
```

#### II. Calculating Standard Errors for the IQI Risk-adjusted Rates

Risk adjusted rates

- 1) Open the file IQI\_V21\_R4\_RMSE.xls in the AHRQ Quality Indicator Software Package
- 2) The column labeled "RMSE" is the root mean squared error (RMSE) for each IQI based on the risk-adjustment model.
- 3) The standard error on the risk-adjusted rate for "Hospital J" is:

```
SE=SQRT(MSE/Nij) = RMSE/ SQRT (Nij)
where Nij is the denominator for "IQI #i" and "Hospital J"
```

4) The 95% confidence interval on the risk-adjusted rate for "Hospital J" for each IQI is:

```
Lower confidence interval = "Hospital J" risk-adjusted rate - (1.96 * SE)
Upper confidence interval = "Hospital J" risk-adjusted rate + (1.96 * SE)
```

5) For example, if the denominator for "Hospital J" for IQI #12 is N=20,000, then RMSE= 0.171757 and the lower bound 95% CI is:

```
rate - 1.96 * (0. 171757 / sqrt(20000)) =
rate - 1.96 * 0.012145 =
rate - 0.023804
and the upper bound 95% CI is:
rate + 1.96 * (0. 171757 / sqrt(20000)) =
rate + 1.96 * 0.012145 =
rate + 0.023804
```

## **Example for Expected Rate Calculation for Quality Indicators**

The expected rate comes from a logistic regression AHRQ analysts have run on all inpatients in the National Inpatient Database 2006. The logistic regression produces coefficients (or weights) for each variable for each AHRQ Inpatient Quality Indicator (IQI). The variables vary by Indicator. Each Indicator has selection criteria for which patients to include. The AHRQ software assigns coefficients for each included inpatient, depending on the inpatient's values for each of the indicator's variables. The sum of the inpatient's coefficients gives this inpatient's contribution to the expected rate for a particular indicator for the hospital at which this inpatient was treated. The sum of all the hospital's inpatients' contributions is the hospital's expected rate. In this way, the expected rate shows the expected rate for other similar inpatients nationwide, providing a national comparison for each Utah hospital and Utah overall.

For Pneumonia Death (IQI 20), the logistic regression equation is

$$M = I + C1 + C2 + C3 + C4$$

where

M = inpatient's contribution to the expected rate

I = intercept

C1 = age coefficient

C2 = sex coefficient

C3 = age sex interaction coefficient

C4 = APR-DRG risk of mortality interaction coefficient

For example, among all adult pneumonia patients IQI 20 includes in its denominator, a male pneumonia inpatient, age 62, with a minor level of risk of mortality, contributes to his hospital's expected rate

$$-5.341 = -5.341 + 0.000 + 0.000 + 0.000 + 0.000$$

and a female pneumonia inpatient, age 87, with an extreme level of risk of mortality contributes to her hospital's expected rate

$$0.100 = -5.341 + (-0.160) + 0.588 + 0.156 + 4.857$$

for all other pneumonia patients. The M values for all IQI 20 adult pneumonia inpatients are combined using the following formula to give the hospital's expected death rate for adult pneumonia. See

http://www.qualityindicators.ahrq.gov/downloads/iqi/iqi\_covariates\_v31.pdf

```
ER = sum(Exp(M) / (1.000 + Exp(M)) / P) where
```

ER = expected death rate

Exp = exponent function, in this case, e raised to the power of M

M = inpatient's contribution to the expected rate

P = number of patients this indicator includes for this hospital

The expected death rate for Utah overall is the above formula for all Utah inpatients selected for this AHRQ adult pneumonia indicator.

## **Limitations of Quality Indicators**

Many factors affect a hospital's performance on quality and safety measures. Such factors include the hospital's size, the number of pneumonia-related cases, available specialists, teaching status, and especially how ill the hospital's patients are. Hospitals that treat high-risk (very ill) patients may have higher percentages of deaths than hospitals that transfer these patients. Hospitals that treat patients with do-not-resuscitate (DNR) orders or patients near the end of life may have higher percentages of deaths. Hospitals may report patient diagnosis codes differently, which could impact the comparison of quality measurement among hospitals. The quality indicators adjust for how ill each hospital's patients are, but the adjustment may not capture the full complexity of the patient's condition. The Utah Hospital Discharge Database includes up to nine diagnoses and up to six procedures for each patient. Some patients have additional diagnoses and procedures that are not included in this database. As a result, the measures of patient illness may not be complete.

## **Method of Reporting Charges**

#### Use of All-patient Refined Diagnosis Related Group (APR-DRG)

The APR-DRG classification system is used in the Utah health care consumer reports to categorize discharge records into different disease/condition groups of patients.

#### □ Diagnosis Related Group (DRG)

The DRGs were developed for the Health Care Financing Administration as a patient classification scheme which provides a means of relating the type of patients a hospital treats (i.e., its case mix) to the costs incurred by the hospital. While all patients are unique, groups of patients have common demographic, diagnostic and therapeutic attributes that determine their resource needs. All patient classification schemes capitalize on these commonalities and utilize the same principle of grouping patients by common characteristics.

The use of DRGs as the basic unit of payment for Medicare patients represents a recognition of the fundamental role a hospital's "sicker" patients play in determining resource usage and costs, at least on average. "The DRGs, as they are now defined, form a manageable, clinically coherent set of patient classes that relate a hospital's case mix to

the resource demands and associated costs experienced by the hospital." (*Diagnosis Related Groups, Seventh Rev., Definitions Manual*, page 15.)

Each discharge in the Utah Health Discharge Database was assigned into a DRG based on the principal diagnosis, secondary diagnoses, surgical procedures, age, sex, and discharge status of the patient.

#### □ APR-DRG and Patient Severity Level

APR-DRG stands for All Patient Refined Diagnosis Related Group, software widely used in health services research. The APR-DRG software organizes about 20,000 clinical diagnoses and procedures into about 300 hierarchical, mutually exclusive groups. As stated previously, each inpatient is assigned a single APR-DRG that reflects the most complex care that the inpatient received and the most hospital resources used to care for the inpatient. An inpatient may not belong to more than one APR-DRG. For example, a patient hospitalized for pneumonia in this report would have APR-DRG 139 (Other Pneumonia) and a patient hospitalized for chronic obstructive pulmonary disease (COPD) would have APR-DRG 140 (Chronic Obstructive Pulmonary Disease).

Each APR-DRG has four levels for severity of illness. The severity of illness and risk of mortality subclasses have levels of 1 to 4, indicating minor, moderate, major and extreme, respectively. In the consumer reports, patients are assigned to one of two groups. Patients with a minor or moderate level of severity of illness are in the Minor/Moderate group. Patients who are assigned a major or extreme level of severity of illness are in the Major/Extreme group. Patients whose care is classified in the Major/Extreme group are those who have multiple conditions, diseases, illnesses or are much sicker than patients who are classified in the Minor/Moderate group. This report uses APR-DRG version 20.0 for expected deaths, because AHRQ uses this version for risk adjustment in the Inpatient Quality Indicators. This report also uses APR-DRG version 20.0 for average charges. Read more about APR-DRGs at <a href="http://solutions.3m.com/wps/portal/3M/en\_US/3M\_Health\_Information\_Systems/HIS/Products/APRDRG">http://solutions.3m.com/wps/portal/3M/en\_US/3M\_Health\_Information\_Systems/HIS/Products/APRDRG</a> Software/.

Note that other Health Data Committee reports, such as the Utah Inpatient Hospital Utilization and Charges Profile, Hospital Detail report, for 2004 and previous years, use APR-DRG Version 15.0.

#### **Excluding Outlier Cases from Calculating Hospital Average Charges**

Some patients have exceptionally short or long lengths of stay or total facility (hospital) charges. A hospital's charges can be affected by just a few unusually long (or short) or expensive (or inexpensive) cases. These high or low values could be a result of coding or data submittal errors, particularly in length of stay, total charges, or data elements that affect APR-DRG assignments. Other reasons for exceptionally low charges could be due to death or transfer to another hospital. Exceptionally high charges could be due to a catastrophic condition. Whatever the reason, these values, referred to as "outliers," distort the averages and were excluded from calculations. Following the "industry standards"

and research conventions in statistics, high charge outliers are defined in this report, as well as those preceding and succeeding it, as values above 2.5 standard deviations from the state mean for each of the four levels of severity of illness for each APR-DRG. Means and standard deviations are APR-DRG-specific and calculated on a statewide basis for a specific calendar year. For this report, the high outlier cases for both charge and length of stay are excluded from calculation of hospital average charges.

#### **Facility Charge is Used for Consumer Reports**

The Utah Hospital Discharge Database contains two types of charge summary information:

- (1) Total Charges: Sum of all charges included in the billing form, including facility (hospital) charges and professional fees and patient convenience items. This is different from *payment* received by the hospital or *cost* of treatment. Cost of treatment can include additional care after the patient leaves the hospital.
- (2) Facility Charges: Sum of all charges related to using a hospital. Hospital charge is calculated by subtracting professional fees and patient convenience item charges from total charge.

The hospital charge is used for public reporting on hospital charges.

Payment received by the hospital may be less than the total charges billed for the patient's hospital stay due to contractual agreements with the insurance plans and/or charity/hardship programs available.

#### **Average Charge:**

Average charge is the calculated average for all services for which patients in a particular severity of illness group (one of two groups in this report, minor/moderate or major/extreme) were billed as the facility charges at a particular hospital for a given condition or procedure. The average was calculated by adding the facility charges for all services billed at that hospital for a given condition or procedure and then dividing by the total number of patients in this severity of illness group for that condition or procedure. For example, the average facility charge for adult pneumonia patients with a moderate level of severity of illness at Hospital A would be the sum of the facility charges for this hospital's adult pneumonia patients with a moderate level of severity of illness divided by the sum of Hospital A's adult pneumonia patients with a moderate level of severity of illness.

The method of calculating the average facility charge is identical to the method used in the Health Data Committee's standard report: Utah Hospital Utilization and Charge Profile, Hospital Details, Table ST 1-3. In other words, both publications report average facility charges at APR-DRG and patient level for severity of illness (one of four levels for each APR-DRG) without high outliers.

#### **Average Length of Stay:**

The average length of stay was the sum of days all patients stayed in the hospital for a certain condition or procedure divided by the total number of patients who were treated for that condition or procedure. For example, the average length of stay for adult pneumonia patients with a moderate level of severity of illness at Hospital A would be the sum of the days of stay for this hospital's adult pneumonia patients with a moderate level of severity of illness divided by the sum of Hospital A's adult pneumonia patients with a moderate level of severity of illness.

The method of calculating the average length of stay is the identical method used in the Health Data Committee's standard report: Utah Hospital Utilization and Charge Profile, Hospital Details (ST-1) Table ST 1-3. The average facility length of stay excludes high outliers by APR-DRG and patient severity level. In other words, outlier charges and length of stay are excluded for each of the four levels of patient severity of illness for each APR-DRG.

## **Limitations of Charges Indicators**

The average charge shown in this report differs from "costs," "reimbursement," "price" and "payment." Many factors will affect the cost of your hospital stay, including whether you have health insurance, the type of insurance and the billing procedures at the hospital. This report excludes outlier (unusually high) charge cases and length of stay cases from the calculation of average charge (see Glossary).

This report shows total billed facility charges. Billed charges are to be used as only one indicator of hospital performance. All patients, or insurance plans, do not pay the same amount for similar treatments, supplies, services, and procedures, even though they may be billed the same amount. Hospitals offer a variety of contracts, many with discount arrangements based on volume. Because of this, the data reflect pre-contractual prices for hospitalization and not the actual payment between providers and payers.

This report can be used to compare broad measures of utilization for all hospitals, but more detailed data are needed to look at specific performance comparisons between hospitals. This information serves as an important first step toward consumers' taking a more active role in health care decision-making.

The price of hospital services, while important, is not the only consideration in making inpatient hospital decisions. Other factors can influence hospital services, including the type of condition treated, the physicians who practice at the hospital and the insurance company's managed care policies. The subscriber should be familiar with his or her health plan long before hospital care is needed. (For additional information on managed care performance, please contact the Office of Health Care Statistics at 801-538-7048.)

## **Types of Pneumonia Included in This Report**

This report includes some but not all types of pneumonia among adult hospital inpatients (age 18 years and older). Though pneumonia can be a serious illness for children, the causes, course of disease, and outcomes are different for adults.

#### **Average Hospital Charge**

The average hospital charge in this report is for patients in the All Patient Refined Diagnosis Related Group 139 (APR-DRG 139), Other Pneumonia. "Other Pneumonia" includes some of the more common types of bacterial, viral and mycoplasma pneumonias as well as influenza with pneumonia. It does <u>not</u> include respiratory syncytial viral (RSV) pneumonia, which is more common among children than adults, or many of the rarer types of bacterial, viral and fungal pneumonias, such as those associated with tuberculosis and cystic fibrosis. A complete list of the types of pneumonia included in APR-DRG 139 follows.

#### APR-DRG 139 Other Pneumonia ICD-9-CM Codes

ICD-9-	
CM Code	Description
480	Pneumonia due to adenovirus
480.2	Pneumonia due to parainfluenza virus
480.8	Pneumonia due to other virus not elsewhere classified
480.9	Unspecified viral pneumonia
481	Pneumococcal pneumonia (Streptococcus pneumoniae pneumonia)
482.30	Pneumonia due to unspecified Streptococcus
482.31	Pneumonia Streptococcus a
482.32	Pneumonia Streptococcus b
482.39	Pneumonia other Streptococcus
482.9	Bacterial pneumonia not otherwise specified
483.0	Pneumonia due to Mycoplasma pneumoniae
483.1	Pneumonia due to chlamydia
483.8	Pneumonia due to other specified organism
485	Bronchopneumonia organism not specified
486	Pneumonia, organism not specified
487.0	Influenza with pneumonia

#### **In-hospital Deaths Among Adult Pneumonia Patients**

The indicator for in-hospital deaths among adult pneumonia patients is more inclusive than the indicator for average hospital charges. It includes <u>some but not all</u> types of pneumonia from:

APR-DRG 137 Major Respiratory Infections and Inflammations APR-DRG 138 Bronchiolitis and Respiratory Syncytial Viral (RSV) Pneumonia

APR-DRG 139 Other Pneumonia

A complete list of types of pneumonia included in this indicator is on page 7 of this document. A list showing the ICD-9-CM codes for these types of pneumonia by APR-DRG follows.

## AHRQ In-hospital Pneumonia Deaths (IQI 20) ICD-9-CM Diagnosis Codes by APR-DRG (v. 20.0) and DRG (2006)

AHRQ	Drawnania In hamital Daatha	APR- DRG	APR- DRG	APR- DRG
IQI 20 003.22	Pneumonia In-hospital Deaths Salmonella pneumonia	137 X	138	139
021.2	Pulmonary tularemia	X		
039.1	Pulmonary actinomycosis	X		
052.1	Varicella pneumonitis	X		
052.1	Postmeasles pneumonia	X		
112.4	Candidiasis of lung	X		
114.0	Primary coccidioidomycosis	X		
114.4	Chronic pulmonary coccidioidomycosis	X		
114.5	Unspecified pulmonary coccidioidomycosis	X		
115.05	Histoplasm capsulatum pneumonia	X		
115.15	Histoplasma duboisii pneumonia	X		
115.95	Unspecified Histoplasmosis pneumonia	X		
130.4	Pneumonitis due to toxoplasmosis	X		
136.3	Pneumocystosis	X		
480.0	Pneumonia due to adenovirus			X
480.1	Pneumonia due to respiratory syncytial virus		X	
480.2	Pneumonia due to parainfluenza virus			X
480.3	Pneumonia due to SARS-associated coronavirus			
480.8	Pneumonia due to other virus not elsewhere classified			X
480.9	Unspecified viral pneumonia			X
481	Pneumococcal pneumonia (Streptococcus pneumoniae pneumonia)			X
482.0	Pneumonia due to Klebsiella pneumoniae	X		
482.1	Pneumonia due to Pseudomonas	X		
482.2	Pneumonia due to Haemophilus influenzae	X		
482.30	Pneumonia due to unspecified Streptococcus			X
482.31	Pneumonia due to Streptococcus, group A			X

482.32	Pneumonia due to Streptococcus, group B		X
482.39	Pneumonia due to other Streptococcus		X
482.4	Pneumonia due to Staphylococcus	X	
482.40	Pneumonia due to Staphylococcus, unspecified	X	
482.41	Pneumonia due to Staphylococcus aureus	X	
482.49	Other Staphylococcus pneumonia		X
482.49	Pneumonia due to other Staphylococcus pneumonia	X	
482.81	Pneumonia due to anaerobes	X	
482.82	Pneumonia due to Escherichia coli (E. coli)	X	
482.83	Pneumonia due to other gram-negative bacteria	X	
482.84	Legionnaires' disease	X	
482.89	Pneumonia due to other specified bacteria	X	
482.9	Unspecified bacterial pneumonia		X
483.0	Pneumonia due to Mycoplasma pneumoniae		X
483.1	Pneumonia due to Chlamydia		X
483.8	Pneumonia due to other specified organism		X
484.1	Pneumonia in cytomegalic inclusion disease	X	
484.3	Pneumonia in whooping cough	X	
484.5	Pneumonia in anthrax	X	
484.6	Pneumonia in aspergillosis	X	
484.7	Pneumonia in other systemic mycoses	X	
484.8	Pneumonia in other infectious diseases classified elsewhere	X	
485	Bronchopneumonia organsim not otherwise specified		X
486	Pneumonia, organism not otherwise specified		X
507.0	Food/vomit pneumonitis	X	
510.0	Empyema with fistula	X	
510.9	Empyema without mention of fistula	X	
511.0	Pleurisy without mention of effusion or tuberculosis	X	
513.0	Abscess of lung	X	

Note: The above APR-DRGs include additional ICD-9-CM codes, not listed here.

The above table includes only the ICD-9-CM in the AHRQ indicator for in-hospital deaths among adult pneumonia patients.